

# Oaklands Junior School

Headteacher - Mrs H West

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Dear Parents/Carers,

## Parent Questionnaire 2019 Results

Thank you very much to those of you who took the time to complete the parent questionnaire, we were delighted to have 138 responses. Your feedback is very important to us and constructively shapes decisions moving forward. We have 254 pupils on role and this year 62% of the parent community responded compared with 21% last year – a 200% increase. The increase in the number of responses creates reliable referenceable data.

We would also like to thank those of you that left additional written comments, all of these are extremely valuable. All the constructive criticism and positive responses have been categorised and extensively reviewed.

Key points to note from this year's questionnaire:

- 16 out of the 25 questions had over 80% total agreement, (the response was 'agree' or 'strongly agree').
- All questions had more than 60% total agreement, (the response was 'agree' or 'strongly agree').
- The top 3 questions where results improved:
  - The information evenings offered at the school help me to support my child's learning
  - I am kept well informed about my child's progress through consultation evenings, reports and informal conversations
  - The school offers an "open door" policy so that any concerns I have are dealt with immediately.
- The top 3 questions where results decreased:
  - This school ensures pupils are well behaved
  - My child receives appropriate homework for their age and ability
  - I am happy with the amount, frequency and content of communication from school.
- The top 3 comments on 'What could we do better?':
  - Communication
  - Homework
  - Extra-curricular activities.
- The top 3 comments on 'What we do well?':
  - Quality of staff including TAs
  - My child is happy
  - Extra-curricular activities.

Obviously, there are a small number of other topics that have been raised in the questionnaire and to cover all of them in this document is not feasible. Please rest assured that all the comments have been shared and actions will be taken, where possible.

We think it is very important to note that 95% of you responded in agreement that your child is safe in school, 95% of you said Oaklands Junior school encourages your child to take personal responsibility and 92% agreed that your child enjoys attending school. We thank you for this very positive and encouraging feedback. We would also like to thank you for all the positive comments about the staff. The team of staff at Oaklands Junior school are completely committed to creating and delivering a wonderful learning experience for your children, so it was great to read so many positive comments.

Thank you again for all your valued feedback.

Yours faithfully,

Charlotte Kieran  
Governor